

Privacy Policy

14 Oct 2005 by JR

PRIVACY AND COOKIE POLICY

This Privacy Policy explains what we do with the personal information that you give us. Please read our [User Agreement](#) before reading this Privacy Policy. In general, we use the personal information that we collect from you solely to allow you to use the services offered by our website including Paid- For Content (the "Service"). This Privacy Policy applies only to our Service and not to any other company, individual, organisation or website that you may reach via a link from our website, except for those companies we mention below. If at any time you have a question about anything contained in this Privacy Policy or a general query on privacy, please contact us at:

JancisRobinson.com Ltd
FREEPOST NAT12217
London NW3 5YA
UK

Tel: +44 845 056 4117

Email: subscriptions@jancisrobinson.com

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Consent

Your use of our Service signifies your consent to us collecting and using personal information about you in accordance with this Privacy Policy. Should we choose to change our Privacy Policy for any reason, the changes will be posted here, so that you are always kept informed of how we collect and use your personal information, and when we may disclose it.

Registration Information

Although certain areas of our website are made available to all visitors, before you can use the Service, you will need to register your details with us in accordance with the [registration form](#). If you have not already done so, please register your details. Should you not register your details, you will not be allowed to use the Service. We reserve the right to ask for your date of birth to verify your age. Please note we will not collect the personal information of any individual who tells us he or she is under the age of 18.

How we collect information from you

In order to process your account for the Service and in order to reconcile our accounts, WorldPay or such other payment partner as we may use from time to time may provide us with information detailing the credits and/ or debits made to your credit/ debit card.

Cookies

Cookies are small files of information which are stored on your computer. Web sites you visit ask your computer to store this information and retrieve the information from your computer so that they can keep track of things like other web sites you visit or how you navigate our website or other files which provide you with the Site. For more information about what cookies are and how they work, visit www.allaboutcookies.org.

On revisiting our website or in using the files, our computer server will recognise the cookie and give us information about your use of the Site. Most browsers accept cookies automatically, but usually you can alter the settings of your browser to prevent automatic acceptance. If you choose not to receive cookies, you may still use the Site but you may find that the Site may not function properly or is slower than when you allow a cookie to be installed on your machine.

How we look after your information

We make sure that all the information we hold on you is as safe as possible. In addition, we have strict security procedures covering the storage and disclosure of your information in order to prevent unauthorised access and to comply with the UK Data Protection Act 1998. This means that sometimes we may ask you for proof of identity before disclosing any personal information to you.

What do we do with your information?

We use your information to process orders you make from our Site. We may contact you from time to time to let you know about our services which may include sending you newsletters and news on events that you may be interested in. You can elect not to receive such marketing material at any time by writing to subscriptions@jancisrobinson.com

When do we give information that you provide us with to other people?

Apart from entities that are involved in helping us to run our Site, we never give your information to any third parties. The entities that help us run our site are SubHub and WorldPay and Net Access Corporation, New Jersey, which provides hosting services to us.

In order to buy material from our Site you will have to comply with the terms of our payment partner, WorldPay, and will need to review and agree to WorldPay's Privacy Policy when you do so (see the WorldPay [terms and conditions](#) for further information). We and WorldPay will share information with each other only to the extent necessary for the purposes of processing payments you make for materials from our Site and to enable us to retrieve payments from WorldPay.

SubHub provides the technology on which our Site runs and holds and maintains the databases in which data about our users is contained. SubHub will only use data you provide to the extent necessary to enable us to operate the Site.

We reserve the right to access and disclose individually identifiable information (i) to comply with applicable laws and government requests, (ii) to be able to operate our systems properly or (iii) to protect ourselves or our users.

How to contact us

If you ever want to change any information you have provided to us please contact us at :

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Email: subscriptions@jancisrobinson.com

You can always contact us at the addresses and telephone number above.